

INTERNSHIP SPOTLIGHT

Jonathan Verheyen



Graduation Semester & Year: 2022

Semester & Year of Internship: Spring 2020

Major: Information Technology

Minor: History

Hobbies: Politics, computers.

Campus Activities: n/a

Future Plans/Career Goals: Find an IT job working for UPMC

Hometown:

Greensburg, PA

- **Internship (company/your title):**
Leybold USA Inc. IT support desk.
- **How did you find your internship?**
I was notified about it by an IT recruiter and I applied.
- **What were your duties?**
Troubleshooting and repairing day to day issues that came up with users, along with maintaining the servers and managing backups.
- **How many hours per week were you at your internship site?**
24
- **What did you enjoy most about your internship?**
Being able to work with computers and having a mentally stimulating job.
- **What was the most difficult aspect of the internship?**
Trying to find a fix to new issues, and sometimes dealing with people.
- **How did your experience at UPG and in the Information Technology Department prepare you for your internship?**
They gave me a very good understanding of what I should expect from the internship, and were very helpful in setting the internship up.
- **How has your internship prepared you for a career?**
It has provided me with critical skills I need such as how to professionally deal with people, and what to expect from and IT career. It also showed me what skills I am lacking and need to develop.
- **What recommendations do you have for other students about doing an internship?**
I think one recommendation I have is to not be afraid to admit your mistakes, and to learn from them. You won't know everything off the bat, and you should be using the internship to see where you need to improve and learn what to do.

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