

INTERNSHIP SPOTLIGHT

Nathan Tellinghuisen

Graduation Semester & Year: Fall 2019

Semester & Year of Internship: Summer 2019

Major: Information Technology

Minor: None

Hobbies: Mountain biking, kayaking, computer games

Campus Activities: None

Hometown:
Jamestown, NY



- **Internship (company/your title):**
CCL Technologies / Tech Support
- **How did you find your internship?**
Handshake (University of Pittsburgh online job posting system)
- **What were your duties?**
Format and configure Chromebooks, iPads, iMacs, manage network servers to include adding and deleting users, setting up e-mail accounts, registering Apple products on the network, configuring Wi-Fi access points.
- **How many hours per week were you at your internship site?**
40 hours per week
- **What did you enjoy most about your internship?**
Learning how to configure and reload Apple products and applying what I have learned in the Military and from school.
- **What was the most difficult aspect of the internship?**
Learning how to use and configure Apple products and also learning how to configure Juniper routers and switches.
- **How did your experience at UPG and in the Information Technology department prepare you for your internship?**
I already had over fifteen years of IT experience I gained while in the military so UPG and the classes I have taken were great refreshers on information I may have forgotten for not using it.
- **How has your internship prepared you for a career?**
Gave me practical experience in what tech support for a school district entails.
- **What recommendations do you have for other students about doing an internship?**
Just do it, absorb as much information as you can, don't be afraid to step up to difficult tasks, and most of all have fun!



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